



Terms and Conditions

These Terms and Conditions ("Terms") govern your use of products and services provided by Optimal Solutions Oy ("we," "us," or "our"). By purchasing and using our technology hardware products, you agree to abide by these Terms.

1. Orders and Payments:

- All orders are subject to acceptance and availability. - Prices are quoted in EURO and are exclusive of applicable taxes and shipping fees. - Payment is required at the time of purchase via accepted payment methods.

2. Shipping and Delivery:

- We will make reasonable efforts to deliver products to the address provided within the specified timeframe. - Shipping costs and delivery times may vary based on location and shipping method selected.

3. Returns and Refunds:

- If you are not satisfied with your purchase, you may return the product within 30 days of receipt for a refund or exchange, subject to the following conditions: - The product must be in its original condition and packaging. - Return shipping costs are the responsibility of the customer, unless the product is defective or damaged upon receipt. - Refunds will be issued to the original payment method within 7 days of receiving the returned product.

4. Cancellations:

- You may cancel your order for a full refund if it has not yet been shipped. - If your order has already been shipped, you may return the product according to our returns policy outlined in section 3.

5. Warranty:

- Our products are covered by a limited warranty against defects in materials and workmanship for a period of 1 year (or as per manufacturer's warranty) from the date of purchase. - The warranty does not cover damage caused by misuse, neglect, or unauthorized modifications.



6. Limitation of Liability:

- To the extent permitted by law, we shall not be liable for any direct, indirect, incidental, special, or consequential damages arising out of or in connection with the use or inability to use our products.

7. Intellectual Property:

- All intellectual property rights in our products, including but not limited to patents, trademarks, and copyrights, are owned or licensed by us.

8. Governing Law:

- These Terms shall be governed by and construed in accordance with the laws of Finland, without regard to its conflict of law provisions.

9. Amendments:

- We reserve the right to amend these Terms at any time by posting the revised Terms on our website. Your continued use of our products after the effective date of any amendments constitutes acceptance of the updated Terms.

10. Contact Us:

- If you have any questions or concerns about these Terms, please contact us at info@optimalsolutions.fi